

OUR SOLUTION

WITS has successfully applied our proven methodology and expanded it with a suite of AI-driven capabilities that:

- **Designed, engineered, and deployed SaaS and Cloud-based solutions** that address modernization goals
- **Accelerates processing** by quickly detecting and managing similar in-process FOIA requests
- **Standardizes FOIA workflows** for consistent, streamlined operations
- **Delivers clear performance visibility** with dynamic dashboards, automated reports, and flexible management tools
- **Enhances review accuracy** by applying **consistent** redactions, improving exemption application, and supporting proactive disclosures

KEY OUTCOMES

WITS has successfully delivered on the core mission objectives of our FOIA transformation program:

- **Aligned with OMB Memorandum 10-06**, which requires 10% year-end (FY24–FY25) backlog reduction, WITS achieved a **30% year-end reduction**, surpassing federal government targets
- **Delivered timely, high-quality litigation support**, including Vaughn indices, consistently meeting all mandated court production deadlines at high quality without error
- **Ensured FOIA Analysts receive formal, standardized training** to promote consistent redactions and accurate exemption application
- **FOIA Production and Litigation Support teams continue to earn Exceptional CPARS ratings**, reflecting superior performance and reliability

CASE STUDY 1) TRANSFORMING FOIA OPERATIONS USING AI BACKGROUND

Wits Solutions (WITS) delivers high-volume, complex, end-to-end FOIA, Privacy Act, and Litigation Support services for 20+ federal agencies. **For a major federal civilian agency, WITS currently leads all facets of the FOIA program** including strategic planning, performance management, data management, and comprehensive reporting.

Leveraging advanced AI capabilities and integrating seamlessly with an industry-leading FOIA platform, WITS has driven measurable gains in processing accuracy, timeliness, defensible searchability, and production quality. We have accelerated the full FOIA workflow (search, review, redaction, release), reduced new request volume through improved self-service, and strengthened litigation support for the Office of the General Counsel to meet Court-mandated production deadlines.

THE PROBLEM

WITS partnered closely with stakeholders to advance their vision of modernizing FOIA operations using AI to overcome:

- Significant backlog of aging requests and appeals, along with lengthy review and redaction cycles
- Variability in redactions and exemption application across programs
- Labor-intensive coordination with program offices, national laboratories, and contractors
- During litigation, slow document review processes and fully manual Vaughn Index creation

CASE STUDY 2): FORWARD-THINKING: HOW TO ACHIEVE THE OPTIMAL AI-ENABLED FOIA FUTURE

BACKGROUND

Since 2015, Wits Solutions (WITS) has supported high-volume and complex end-to-end FOIA, Privacy Act and Litigation Support services on 20+ prime contracts across 20+ agencies. Over that time, **WITS recognized the potential for the transformational impact that automation and AI would have on processing efficiency and outcomes.** As we look forward to the future, we also see several ways to optimize FOIA related services to maximize the use of AI.

WITS AI Modernization Strategy provides a comprehensive framework for deploying AI capabilities across mission, operational, administrative, FOIA, records, and litigation support domains. It aligns with White House Executive Orders on AI, NIST's AI Risk Management Framework, Office of Management and Budget (OMB) guidance, federal cyber requirements, as well as statutory obligations.

THE OPPORTUNITY

WITS sees a significant opportunity to not only transform FOIA programs from a processing and best practices standpoint, but even more so to think forward to a way to fully optimize all aspects of FOIA management through automation and AI.

- Modernize FOIA, records, and litigation operations with secure, interoperable, and scalable AI capabilities
- Elevate mission delivery through responsible, ethical AI integration
- Strengthen workforce capabilities with AI-enabled tools and processes

OUR SOLUTION

WITS Vision of Future-State FOIA and Litigation Support Ecosystem includes:

- **End-to-end FOIA and litigation automation** with integrated AI support
- **AI-powered intake and intelligent request classification**
- **Conversational search** for faster discovery and document insights
- **Agency-trained redaction AI** for consistent, accurate exemptions
- **AI-assisted drafting** for determinations, consultations, and Vaughn indices
- **Predictive analytics** with real-time FOIA performance dashboards
- **Federated learning** to share and strengthen collective institutional expertise across components

KEY OUTCOMES

As we look ahead, we see the potential for outcomes not realized to date that would significantly improve our customer's ability to achieve their missions.

- **Reduces processing times** by 40-60%
- **Ensures consistent, defensible redaction decisions**
- **Automates fact-finding, document discovery, and privilege review**
- **Supports federated learning** to protect sensitive or protected data
- **Provides transparent, auditable, explainable AI (XAI)** for enhanced litigation readiness
- **Enhances mission delivery** by reducing administrative burden on federal agency staff
- **Strengthens collaboration** through standardized, AI-enabled workflows